



www.avyukta.in

AVYUKTA INTELLICALL

Single and Omni Channel Sign On for All in One All in One :
[Dialer - CRM - AI Caller - AI Chat Bot - HRMS - Meta - Google - email - WhatsApp -
Screenshots - Selfie - Instagram/FB - SMS - RCS with SIP/PRI/GSM/VoIP Trunking
Options]



AVYUKTA

Intel "e" call

Customer **UNIVERSAL** Relationship Management

Lowest
Prices since
16+ Yrs.

Free Live Demo /
Paid PoC /
Sandbox



Moneyback* /
72 Hr. Refund
Policy*

700 + Live Clients
Across 91 Cities / 11
Countries

Choose from SIP / PRI / GSM Options

Option 1 : Using SIP / PRI

Transactional - Opt-in Client Calling Only, : 094XX
(Mobile) or 079/080/0744 (Mobile Like)
or CNAM (Display your name)

Option 2 : Using GSM Gateway

Cold calling, Promotional Campaigns for lead generation, and Sales outreaches



Hosted / Cloud Based

India Based Compliant Hosting with or out Dialer Suite with Hybrid / Dedicated Server / Backup / HA / DR / NAS / Acronis Add On Possibilities ,

Premised / Inhouse Based

Local / Inhouse Server , Add On's available for Dialer / Server / Firewall / UTM Options

Why Predictive Dialer?

Conventional Manual Dialing



Agent Salary @ 15000/Month

- > 240 Dialed Calls/Day/Agent
- > 80 Connected Calls/Day/Agent
- > 10 Leads Generated/Day
- > 2 Closures/Day
- 20 Agents = 3,00,000 INR/Month = 36,00,000 INR/Annum

Productivity/Revenue Loss

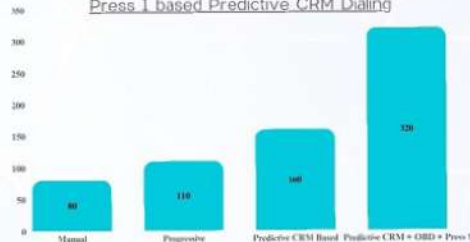
- Ringing, No Reply, Voice Mails: YES
- Recording/Report/Real Time: NO
- CRM / SMS / WhatsApp Integration: NO
- Web / CRM / API / OBD / Press 1: NO
- No Opt in Leads / OBD / Press 1: NO
- Lead Security / OTP / Masking: NO

When Revenue is proportional to Connected Leads Per Day

- What you are "DIALING"
- What you can "DIAL"



Manual v/s Progressive v/s Predictive v/s OBD: Press 1 based Predictive CRM Dialing



20 Agents on Manual = 5 Agents on Dialer
15 Agents/Month Cost Cutting = 2,25,000 INR/Month =
27,00,000 INR / Annum / 5 Seats

Predictive Dialer + OBD CRM Suite



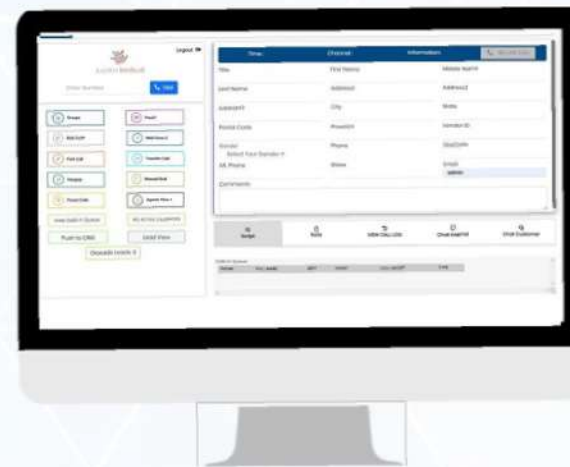
Agent Salary @ 15000/Month

- > 3000+ Dialed Calls/Day
- > 320 Connected Calls/Day/Agent
- > 40 Leads Generated/Day
- > 8 Closures/Day
- 5 Agents = 60,000 INR/Month = 7,20,000 INR/Annum

Productivity Optimization

- Direct Hello from Callee, Only Connected C
- OTP / Masking on Leads
- Recording / Reporting / Real Time Monitori
- Barge In
- CRM / SMS / Whatsapp / LinkedIn / FB / Website / ecommerce / API Integration
- Hot Opt in Leads / OBD / Press 1

Avyukta e-Call Advanced Dialer Module



- Dialer Suite with "Advance" features wrt the "Feature list".
- OTP-Based system for Leads, Reports and Recordings to enhance security
- On event maintenance Triggering Optional Cluster ring / Load Balancing / Custom Email and SMS API Integration / CRM Integration
- WebRTC included
- Number Masking for lead/data protection
- Automated TL with alarms

Domestic Calling Possibilities with Pros and Cons



Option 1: Hosted Dialer with SIP (079 / 074 / 080) : Mobile Like CLI :

- *Only for Transactional campaigns / Opt-in Leads*
- *Unlimited Inbound and Outbound Calls (FUP*)*
- *1 to 2 DID numbers per channel included*
- *Additional DID: ₹400/DID*
- *1 month advance and 2 months security charges (adjustable only on 1 month notice period)*

Option 2 : Hosted Dialer with SIP 94** Mobile CLI :**





- *Mobile Like CLI for Better Pick Up Ratio*
- *Only for Transactional campaigns / Opt-in Leads*
- *3500 mins/channel/month FUP*
- *1 DID per channel included*
- *Additional DID: ₹700 monthly*
- *6-month lock-in, quarterly payment*

Hosted Dialer with Client Procured GSM SIM : (VoLTE / Non-VoLTE)

- *For both Transactional and promotional campaigns*
- *Ideal for cold calling campaigns*
- *GSM SIMs needs to be procured by clients and send to our datacenter*
- *Display number is GSM SIM's number only*
- *Monthly billing without any lock-in period or security charge*

Pro Tip: Auto dialing requires 1.5x to 2x number of agents for back-to-back calls

Domestic Dialer Options

Feature / Parameter	Option 1: Hosted Dialer with SIP (079/074/080)	Option 2: Hosted Dialer with SIP (94xxxx)	Option 3: Hosted Dialer with GSM-Based Setup	Option 4: Dialer Only
Starting at	700 ₹	1000 ₹	550 ₹	300 ₹
Cold Calling / Lead Generation	Restricted	Restricted	Yes	Yes / No
Campaign Type	Transactional / Opt-in	Transactional / Opt-in	Promotional + Transactional	Telco Dependent
Unlimited Incoming + Outgoing	Yes	Yes (with FUP : 3500 Mins/Channel/Month)	Telco Dependent / Self Procured	Telco Dependent / Self Procured
Channels Included	1-2 DIDs/Channel	1 DID/Channel	Number of Customer Procured SIM	Telco Dependent / Self Procured
Caller ID Type	079/074/080 Mobile-like CLI	94xxxx Mobile Series	Self Procured SIM Cards	Customer Procured SIM Number CLI
Additional DID Cost	400 ₹/DID	₹700 / DID/ Month	NA	Telco Dependent / Self Procured
Lock-in Period	No lock-in	6 months	None	None
Advance / Net Initial Payment (Including adjustable Security)	2 to 3 Months	3 Months	1 Month	1 Month
Billing Cycle	Monthly	Quarterly	Monthly	Rental / Purchase / EMI / Hosted / Hybrid Models Possible
Add On : AI Caller	Starting @ 3.9 ₹	Starting @ 3.9 ₹	Starting @ 3.9 ₹	Starting @ 3.9 ₹
Add On : WhatsApp / Facebook / Instagram API / / Chat Bot Integration				
Add On : You Tube / Google Sheet or Form / CRM Integration				

Generic Terms

1. Please note that above mentioned rates are given with a ratio of 1:1 i.e. for Manual or Inbound Dialing Only , Please consider 1:1.5 Pacing for Auto / Predictive Dialing and / or calculate accordingly

2. For SIP Plan , most Telcos charge 1 Month Advance + 2 Month Security with 2 Months Termination Notice Clauses

3. Upon a written 2 Months termination notice , Last 2 Months Payment does not need to be paid for SIP Plans

4. Coming Soon : Retail / Pay as you go Dialer and SIP Plans

5. SIP to be strictly used for Opt In Clients ONLY for transactional calls

6. In case of Non Adherence and penalties , the same shall /might be adjusted from security amount in case of non availability of a Digital Opt In proof within 48 Hrs of DND / DNC / TRAI / DoT Complains

7. Services only available for 100% Legitimate campaigns as per the laws of the land and eKYC and ID Proof submission shall be mandatory before Demo

8. In case of GSM Plans , Client is subjected to courier the SIM Cards to our Delhi Based DC preferably with some additional SIM Cards to manage spam markings and quick replacement possibilities from our end

[9. For Precise Seat wise Pricing : CLICK HERE](#)



100+ Features Included



USP 1

Dialer Based CDR , Drag Drop Campaign wise DID , Admin based CLI Spam Marking



USP 2

WebRTC , OTP Based Lead / Vox Security, Lower than your lowest Bidder



USP 3

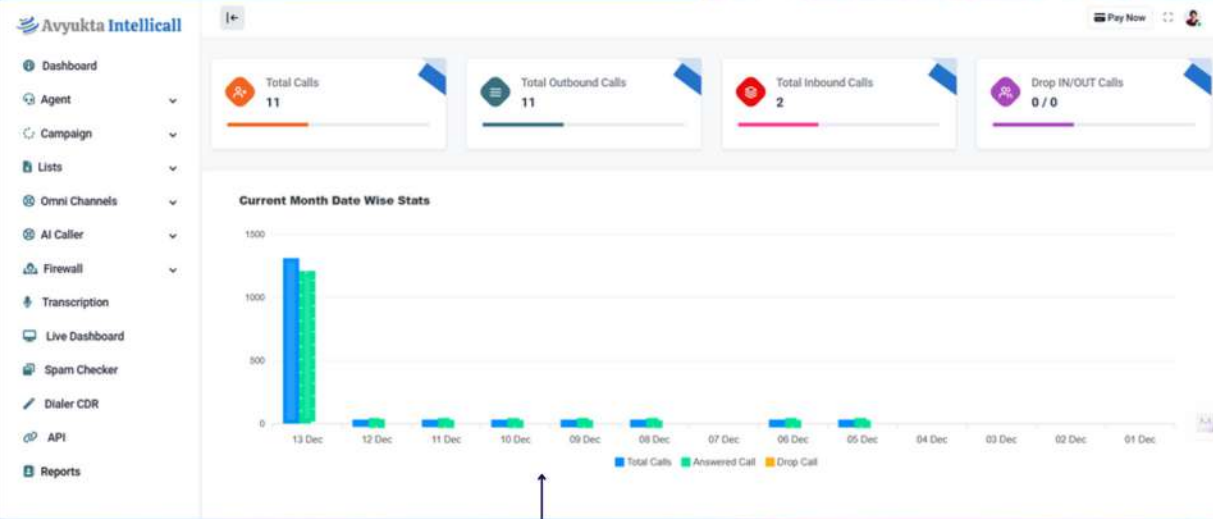
700+ Live Clients , 4000 + Installations across 11 Countries , 16+ Yrs of Experience , 24X6 Support



USP 4

Automated TL , CRM , Omni Channels , Telco , DID under single roof , All Inhouse Products

To know more check out our Dialer-CRM Feature list : <https://avyuktacrm.com/features.php>



Admin Dashboard

Agent Dashboard

Avyukta Intellicall Agent Dashboard

Logged in: 2255 | Campaign: AVYUKTA | Logout

Enter Number [] [Call]

Buttons: Hangup, Web Form, Park Call, Groups, Mute, Dial Next Number, LEAD PREVIEW, Web Form 2, Transfer Call, Agents View, Show Calls in Queue

Lead Form Fields:

- Title, Mr, Last, Barah, Address3, PostCode, 300022, Select Gender (F - Female), Alt. Phone
- First, Twinkle, Address1, Jaipur, City, Jaipur, Province, Phone, 7610844000, Show
- SS, Address2, State, RJ, Vendor ID, AIC203, DialCode, 1, Email, twinkled@avyuktain

Comments: Call back later

Call Notes: View notes

Footer: Script, Form, VIEW CALL LOG

Agent Page : Mobile App Also available



Avyukta Intellicall | Logged in: 2255 | Campaign: AVYUKTA | Logout

Enter Number [] [Dial]

Hangup | Dial Next Number
Web Form | Web Form 2
Park Call | Transfer Call
Groups | Agents View
Mute | Show Calls in Queue

LEAD PREVIEW

Title: Twinkl | First: Twinkl | MR
Mn: | Address: Jipur | Address2:
Loc: | City: Jipur | State: JP
Address3: | Province: | Vendor ID: AC993
PostCode: 303022 | Phone: 7810844000 | DistCode:
Alt. Phone: | Show: | Email: twinkl@avyukta.in

Comments: 0
Call back later

Call Notes:

Script | Form | VIEW CALL LOG

demo_8002
Hi, good morning! This is [Your Name] calling from [Your Company]. May I speak with [Prospect Name], please?
If yes / transferred:
Hi [Prospect Name], this is [Your Name] from [Your Company]. We're reaching out because [short reason] - 1 sentence max.
-- "We help [target audience] reduce [pain point] by up to X%."
-- "You downloaded our [guide/webinar] last week."
-- "I noticed your team is growing quickly on LinkedIn."
I only need 27 seconds to see if this is relevant for you - do you have a quick moment?

Agent script

Avyukta Intellicall | Logout

DISPOSITION CALL : 7810844000 | Hangup Again

Enter Number []

Hangup | Web Form | Park Call | Groups | Mute

CALL DISPOSITION

- A - Answering Machine
- B - Busy
- CALLBK - Call Back
- DAIR - Dead Air
- DC - Disconnected Number
- DEC - Declined Sale
- DNC - DO NOT CALL
- N - No Answer
- NI - Not Interested
- NP - No Pitch No Price
- SALE - Sale Made
- XFER - Call Transferred
- Test - Testing

PAUSE AGENT DIALING
CLEAR FORM SUBMIT

Disposition Page

Avyukta Intellicall | Logout

Select a CallBack Date : 2025-12-13 | Hour: 18 | Minutes: 00 | server time
CB Comments:

Enter Number []

Hangup | Web Form | Park Call | Groups | Mute

Calendar: 2025, December 2025, Sat, Dec 13

SUBMIT

Call Back Calendar

Avyukta Intellicall | Logout

AGENT CALL LOG: close [x]

2025-12-13

#	DATE/TIME	LENGTH	STATUS	PHONE	GO FULL NAME	CAMPAIGN	IN/OUT	ALT	HANDUP	INFO	DIAL
1	2025-12-13 18:05:17	10	B	8696383333	DEMO	OUT-MANUAL	MANUAL	AGENT	INFO	DIAL	
2	2025-12-13 18:09:07	10	B	8696383333	DEMO	OUT-MANUAL	MANUAL	AGENT	INFO	DIAL	
3	2025-12-13 18:09:56	4	B	8696383333	AVYUKTA	OUT-MANUAL	MANUAL	AGENT	INFO	DIAL	
4	2025-12-13 18:30:14	0	AB	7810844000	AVYUKTA	OUT-MANUAL	NONE	NONE	INFO	DIAL	
5	2025-12-13 18:44:35	0	AB	7810844000	AVYUKTA	OUT-MANUAL	NONE	AGENT	INFO	DIAL	
6	2025-12-13 18:46:20	284	CALLBK	7810844000	AVYUKTA	OUT-MANUAL	MANUAL	AGENT	INFO	DIAL	

Close Call Log

Agent's Call log



Admin Page

Avyukta Intellicall

- Dashboard
- Agent
- Campaign
- Lists
- Omni Channels
- AI Caller
- Firewall
- Transcription
- Live Dashboard
- Spam Checker
- Dialer CDR
- API
- Reports

Server Stats and Reports

Dashboard / Server Stats and Reports

Real-Time Main Report

Monitor live server performance metrics instantly.

Call Report Export

Export reports in Excel, PDF, or CSV format.

Operator Performance Detail

Analyze detailed reports of operator efficiency and call success rate.

Voice Logger

Access recorded calls and voice samples securely.

Operator Time Sheet

Track and visualize operator work hours and log times.

Inbound Daily Report

Daily inbound performance and call handling statistics.

Automated Monitoring

System activity updates generated automatically every hour.

All Reports

Avyukta Intellicall

Real Time Report Choose Report Daily Reload Now Modify + View More Hide Waiting Calls Summary Refresh 16

DIAL LEVEL:	1.550	TRUNK SHORT/FILL:	0 / 0	FILTER:	NONE	TIME:	2025-12-13 17:08:58
DIALABLE LEADS:	0	CALLS TODAY:	18	AVG AGENTS:	0.60	DIAL METHOD:	RATIO
HOPPER (min/leads):	701 / 0	DROPPED / ANSWERED:	0.000 / 3	DL DIFF:	0.00	STATUSES:	NEW
LEADS IN HOPPER:	0	DROPPED PERCENT:	0.00%	DIFF:	0.00%	ORDER:	DOWN

NO LIVE CALLS WAITING

LOGGED IN

2

IN CALL

0

WAITING

0

PAUSED

2

DISPO

0

DEAD

0

Agents Time On Calls Process: [ALL-ACTIVE] 2025-12-13 17:08:58

STATION	OPERATOR SHOW ID INFO	SESSION ID	STATUS	MM:SS	PROCESS	CALLS	HOLD	IN-GROUP
SIP/2255	2255 +	8888882	PAUSED LOGIN	8:08	AVYUKTA	4		
SIP/2252	2252 +	8888881	PAUSED LOGIN	5:44	DEMO	14		

Real Time Report

Avyukta Intellicall

Agent Performance Report

Dashboard / Agent Performance Report

Dates: 2025-12-13 to 2025-12-13

Activity: -- ALL ACTIVITY -- avyukta Demo

Operator Groups: -- ALL OPERATOR GROUPS -- ADMIN Demonstration

Operator: -- ALL OPERATOR -- 2252 - 2252, 2255 - 2255, 2256 - 2256, 3333 - 3333

Shift: ALL

Display as: TEXT

Show %'s

Operator Performance Detail 2025-12-13 17:13:15

Time range: 2025-12-13 00:00:00 to 2025-12-13 23:59:59

CALL STATS BREAKDOWN: (Statistics related to handling of calls only) [DOWNLOAD]

OPERATOR NAME	ID	CURRENT OPERATOR GROUP	MOST RECENT OPERATOR GRP	CALLS	TIME	PAUSE					
2252	2252	Demonstration	Demonstration	9	5:09:28	4:37:07	30:47	0:28:08	3:08	0:03:49	0:25
2255	2255	Demonstration	Demonstration	6	0:30:17	0:12:58	2:10	0:05:09	0:52	0:06:23	1:04
TOTALS	OPERATOR:2			15	5:39:45	4:50:05	0:19:2	0:33:17	0:02:1	0:10:12	0:41

PAUSE CODE BREAKDOWN: [DOWNLOAD]

USER NAME	ID	CURRENT OPERATOR GROUP	MOST RECENT OPERATOR GRP	TOTAL	NONPAUSE	PAUSE	SB	LOGIN	LAGGED	LB
2252	2252	Demonstration	Demonstration	5:09:28	0:32:21	4:37:07	00:02:15	00:37:04	00:07:05	03:50:43
2255	2255	Demonstration	Demonstration	0:30:17	0:17:19	0:12:58	00:08:05	00:04:32	0	00:00:21
TOTALS	OPERATOR: 2			5:39:45	0:49:40	4:50:05	0:10:20	0:41:36	0:07:05	3:51:04

Agent Performance report

Avyukta Intellicall

Real Time Report Choose Report Daily Reload Now Modify + View More Hide Waiting Calls Summary Refresh 33

DIAL LEVEL:	1.550	DIALABLE LEADS:	0	HOPPER (min/leads):	701 / 0	LEADS IN HOPPER:	0
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NO LIVE CALLS WAITING

LOGGED IN

2

IN CALL

0

Agents Time On Calls Process: [ALL-ACTIVE] 2025-12-13 17:25:22

STATION	OPERATOR SHOW ID INFO	SESSION ID	STATUS	MM:SS	PROCESS	CALLS	HOLD	IN-GROUP
SIP/2252	2252 +		PAUSED LOGIN					
SIP/2255	2255 +		PAUSED LOGIN					

Select Campaigns:

- ALL-ACTIVE - avyukta - avyukta Demo - Demonstration

Select User Groups:

- ALL-GROUPS - All user groups
- ADMIN - VICIDIAL ADMINISTRATORS
- Demonstration - Demonstration

Select In-Groups:

- ALL-INGROUPS - AGENTDIRECT - Single Agent Direct Queue
- AGENTDIRECT_CHAT - Agent Direct Queue for Chats
- DemoINB - Demo_INB

Screen Refresh Rate: 40 seconds

Inbound: Yes

Monitor: NONE

Phone: MONITOR

Dialable Leads Alert: BARGE WHISPER

Show Drop In-Group Row: NO

Inbound SLA Stats: NO

Show Cust. Phone Code: NO

Show Carrier Stats: NO

Show Presets Stats: NO

Agent Time Stats: NO

Agent Latency: NO

Call Monitor | Barge | Whisper



Admin Page

Avyukta Intellicall

- Dashboard
- Agent
- Campaign
- Lists
- Omni Channels
 - Meta WABA
 - Avyukta WABA
 - Email
 - Sms
 - Meta
 - Google Adwords
 - RCS
- AI Caller
- Firewall
- Transcription

Omni channel + AI Caller

Automated Monitoring Report On Calls

Select Alert Type To Generate Calls Details

Display Alert Email Alert SMS Alert(Gateway reqd)

SET ALERT

Select A Process To Generate Calls Details

avyykta

Select Call Mode To Generate Calls Details

Agent in Ready mode (no calls) for more than: 40 seconds

Agent in Dispo mode for more than: 10 seconds

Agent in In-Call/Dead mode for more than: 10 seconds

Agent in Pause mode for more than: 30 seconds

0 NO AGENTS ON THIS TYPE OF CALL

Automated Monitoring report by Display-Email-SMS alert

Voice Logger Report

Transcription

Hello, thanks for being a loyal customer... as a gift of appreciation you have been qualified to receive... package in less than... all, your promotional code to get y... ages is... please press 1 now in order to put your package, please ignore if you're not interested, otherwise press 1 now, to book y... Pills Package, thanks.

Download Close

00 mm/yyyy

Today This Week This Month

Row Per Page 10 Entries

No	RecordingID	Extension	CallDate	Action
Showing 0 to 0 of 0 entries				

Choose File No file chosen Select Language Large (Most Acc.)

Voice Logger with call Transcription

Whitelist

Add to Whitelist

Agent ID

Allow without Agent ID

IP Address

Whitelisted IPs

Search IP, Agent ID, or Uts

IP Address	Agent ID	Added By	Added Date	Actions
No entries found.				

Virtual Firewall on Demand

ADD OR DELETE NUMBERS FROM THE DNC CATALOG

Catalog: SYSTEM_INTERNAL - INTERNAL DNC LIST

Phone Numbers: (one phone number per line only)

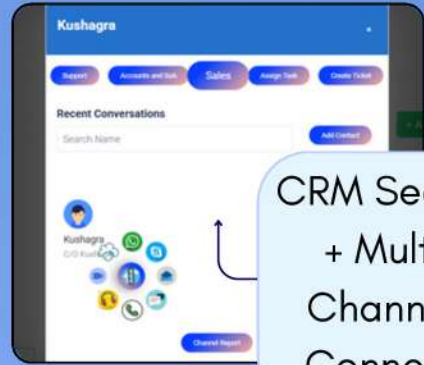
Add or Delete: add

DNC LOG SEARCH

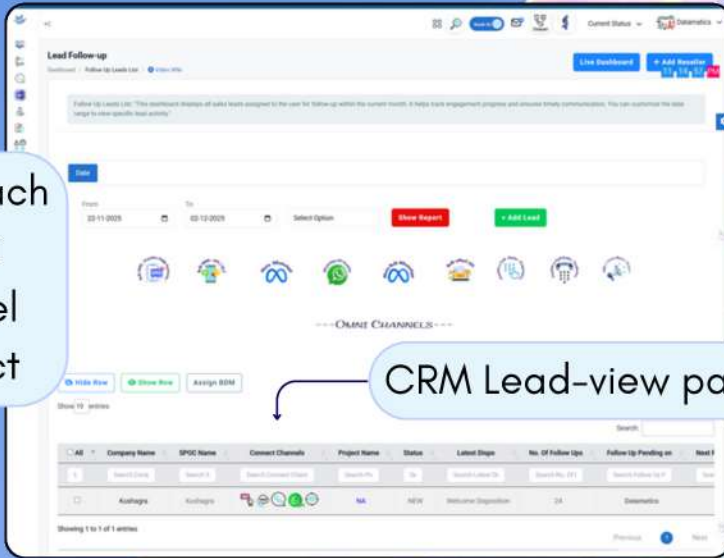
Phone Number:

Inbuilt DNC Scrubber

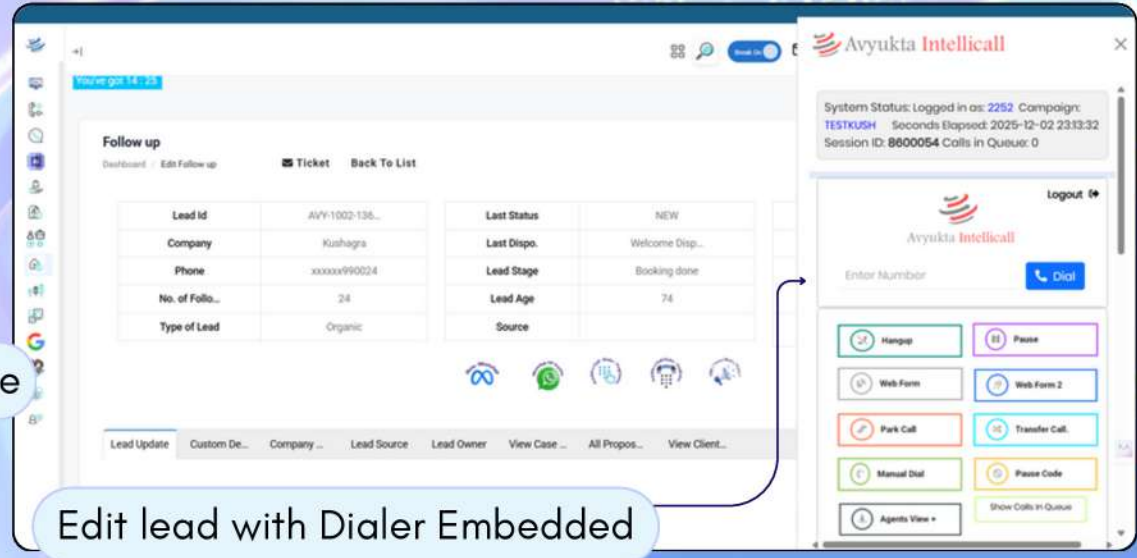
CRM URM (Universal Relationship Management (Add-On



CRM Search + Multi Channel Connect



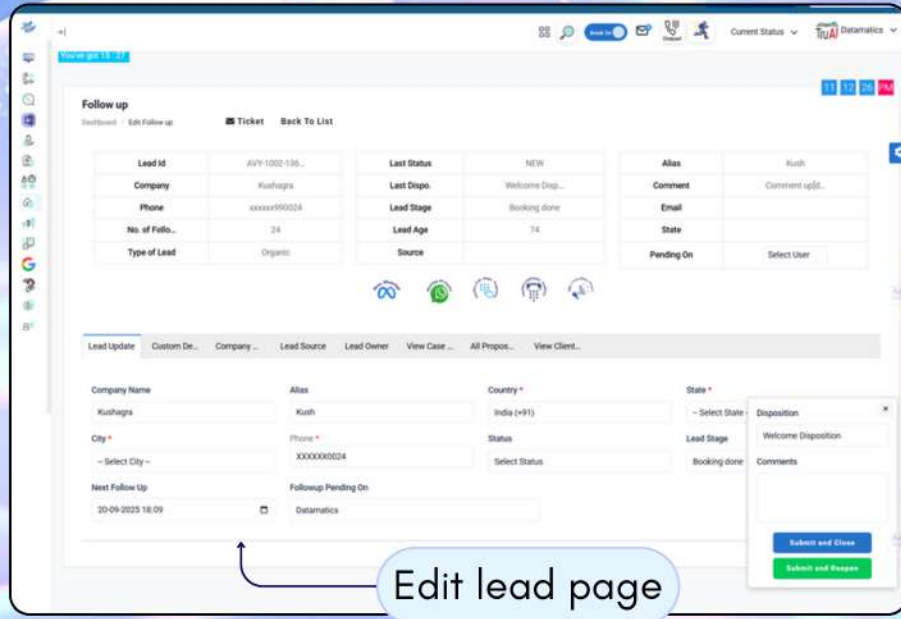
CRM Lead-view page



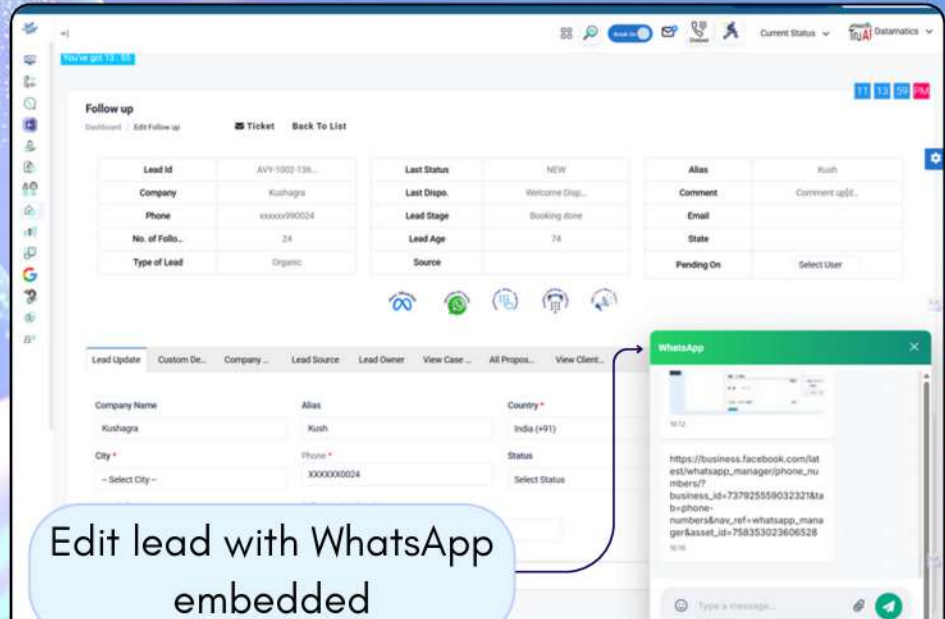
Edit lead with Dialer Embedded

- Dashboard
- Dialer
- Whatsapp
- Meta WABA
- Avyukta WABA
- Ai Dialer
- Help Desk CRM
- HRMS CRM
- Task CRM
- Sales CRM
- My Stats
- Omni
- Google
- Ticketing CRM
- Accounts CRM
- SuperAdmin

All-one-CRM, includes all the required CRMs



Edit lead page



Edit lead with WhatsApp embedded



Add-Ons & Key Terms



Truecaller Verification
@ ₹11,000



Meta Integration
@ ₹8000 per month



WhatsApp Server
@ ₹15000 per month



AI Caller
@ ₹7 per Minute



WebRTC
₹200(\$3 / AED 11) / seat / month
Waived for 15 seats



Android App
₹300 / agent / month
iOS coming soon



Customization
₹700/hour IVR, API, Reports



Integrations
On demand SMS, WhatsApp, Email, Google, CRM, APIs



Storage
On Demand
Dedicated Server / DR / NAS / Back up Server / High Availability Server



CRM
Lead Management CRM, Ticketing, HRMS, App, Google Sheet



WFH / VPN / Intl. SMS
On Demand



CNAM Feature on SIP
Keep your contact private while showing your company name instead.



Compliance First
100% genuine campaigns for opt-in clients only. DND/Spam/Govt policy adherence mandatory



Secure Onboarding
Aadhaar/Passport OTP-based E-KYC required for all clients



Satisfaction Guaranteed
72-hour refund valid till PoC or max 7 days with client NoC (T&C apply)



Order Free Live Demo Today.



Proposal Approval

Review and confirm commercial model



Onboarding

Complete setup and training



Live Demo / PoC

Experience the platform firsthand



Go Live

Start calling with full support

Access Detailed Rate Sheets

Self-Help Prices: <https://bit.ly/Avyukta-Rates>

USD Rates: https://bit.ly/Avy_USD_Ratesheet

INR Rates: https://bit.ly/Avy_INR_Ratesheet

Contact: <https://wa.me/918560000600?text=Hi>

Explore Our Additional Products

 <https://www.dialerindia.com/india-dialer-software-cost.pdf>

 <https://www.voipminutes.in/global-voip-rates-2025.pdf>

 <https://www.aiagentic.ooo/ai-call-center-solution.pdf>

 <https://avyukta.in/whatsapp-api-price-list.pdf>

 <https://avyuktacrm.com/crm-saas-pricing-india.pdf>

 <https://www.dialeruae.com/uae-call-center-packages.pdf>